


If you own a caravan or campervan with a flexible annexe and rent the site from the park owner


 If the park is your principal place of residence (meaning that it is your home and not just a holiday place), and


 You own your caravan, campervan or caravan with a soft or flexible annexe


then you are covered by the Residential Parks Act 1998.


Unfortunately, if the park is closing, you do not have the same level of protection as residents who own a manufactured home or caravan/campervan with a rigid annexe.


For instance:

 You are not entitled to compensation to cover relocation expenses if the park is closing but you can negotiate a compensation package to leave. **A significant number of residents do obtain compensation (seek early advice).**

 You are entitled to a written 60-day notice of termination if the park is going to close.

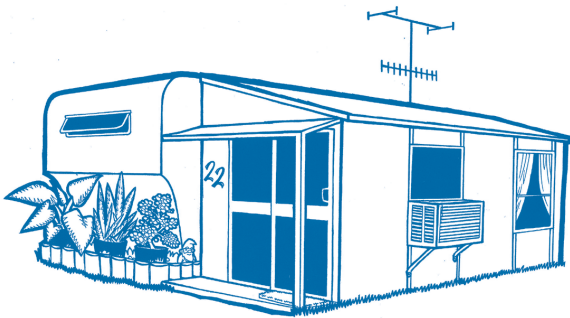
 If you receive a notice period other than what we have stated please contact your local tenant's advice service as soon as possible.

 If you cannot find suitable alternate accommodation within the 60 days, the park owner can apply for possession orders from the Consumer, Trader and Tenancy Tribunal.

 You can present evidence to the Tribunal why you should not be asked to leave the park and/or ask for extra time to leave.

The park owner cannot make you leave the park without obtaining an order from the Consumer, Trader and Tenancy Tribunal.

If you receive a notice of termination, contact your nearest Tenant's Advice Service (see contact details).



NSW Tenants' Advice Services

Northern Sydney	9884 9605
Southern Sydney	9787 4679
Western Sydney	9891 6377
	1800 625 956
South West Sydney	4628 1678
Freecall	1800 631 693
Central Coast	4353 5515
Hunter	4969 7666
Freecall	1800 654 504
Mid North Coast	6583 9866
Freecall	1800 777 722
Northern Rivers	6621 1022
Freecall	1800 649 135
Illawarra / South Coast	4274 3475
Freecall	1800 807 225
North West NSW	6772 8100 or
Freecall	1800 836 268
South West NSW	6361 5307 or
Freecall	1800 642 609



Independent community organisations funded by the Office of Fair Trading

Special Services for Koori tenants

Inner West Sydney	9564 5367
	1800 772 721
Western Aboriginal Tenants Advice and Advocacy Service (WATAAS)	6882 3611
	1800 810 233
Southern NSW (Murra Mia)	4472 9363 or
	1800 672 185
Northern NSW Aboriginal TAAS	6643 4426 or
	1800 248 913
Central Coast, Newcastle:	(02) 4921 7879

Specialist resource service for residential parks

Park and Village Service (PAVS)

Level 3/25 Cooper Street
Surry Hills 2010 9281 7967



Park and Village Service is auspiced by the Combined Pensioners and Superannuants Association of NSW. PAVS provides resources, advice, advocacy and back-up to tenancy services regarding residential parks.