




If you own your home consisting of a caravan/campervan that does not have a rigid annexe or rent the dwelling and the site


This factsheet is for people who live in a residential park and own a caravan/campervan that does not have a rigid annexe attached to it or rent the dwelling and the site. The Residential Parks Act 1998 applies to you if the residential park is your principle place of residence and the park owner has consented to this if you moved in after 1 March 1999.

You do not have a legal right to claim compensation to cover relocation expenses if the park is closing but you can negotiate a compensation package to leave. **A significant number of residents do obtain compensation or assistance to move (seek early advice).**

 You are entitled to a written 60-day notice of termination if the park is going to close.

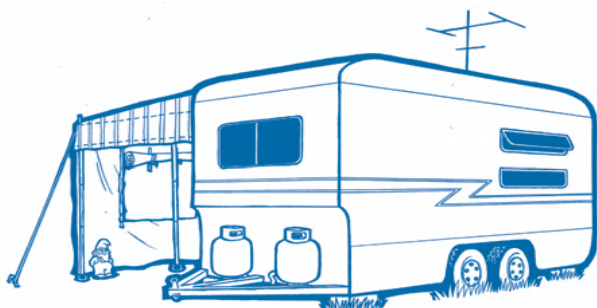
 If you receive a notice period other than what we have stated please contact your local tenant's advice service as soon as possible

 If you cannot find suitable alternate accommodation within the 60 days, the park owner can apply for possession orders from the Consumer, Trader and Tenancy Tribunal.

 You can present evidence to the Tribunal as to why you should not be asked to leave the park and/or ask for extra time to leave

**The park owner cannot make you leave the park without obtaining an order from the Consumer, Trader and Tenancy Tribunal.**

If you receive a notice of termination, contact your nearest Tenant's Advice Service (see contact details).



The information contained in this factsheet is not legal advice and is intended as a general guide only. Individual advice can be obtained from your local Tenants Advice Service.

## NSW Tenants' Advice Services

Northern Sydney	9884 9605
Southern Sydney	9787 4679
Western Sydney (Baulkham Hills, Hawkesbury, Penrith)	9413 2677 1800 625 956
Western Sydney (Auburn, Parramatta, Blacktown, Holroyd)	8833 0911
Western Sydney (Blue Mountains)	1300 363 967
South West Sydney	4628 1678
Freecall	1800 631 993
Central Coast	4353 5515
Hunter	4969 7666
Freecall	1800 654 504
Mid North Coast	6583 9866
Freecall	1800 777 722
Northern Rivers	6621 1022
Freecall	1800 649 135
Illawarra / South Coast	4274 3475
Freecall	1800 807 225
North West NSW	6772 4698
Freecall	1800 836 268
South West NSW	6361 5307 or
Freecall	1800 642 609



Independent community  
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## Special Services for Koori tenants

Inner West Sydney	9564 5367 1800 772 721
Western Aboriginal Tenants Advice and Advocacy Service (WATAAS)	6882 3611 1800 810 233
Southern NSW (Murra Mia)	4472 9363 or 1800 672 185
Northern NSW Aboriginal TAAS	6643 4426 or 1800 248 913
Central Coast, Newcastle:	(02) 4921 7879

## Specialist resource service for residential parks

Park and Village Service (PAVS)  
Level 1 The Harris Centre  
97 Quarry St, Ultimo 2007  
9566 1010, Toll free 1800 177 688



Park and Village Service is auspiced  
by the Combined Pensioners and Superannuants  
Association of NSW. PAVS provides resources,  
advice, advocacy and back-up to tenancy  
services regarding residential parks.

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