






## If you rent your place and the site


-  If the park is your principal place of residence (meaning that it is your home and not just a holiday place), and
-  You rent both the dwelling and the site from the park owner,


then you have rights under the Residential Parks Act 1998.

Unfortunately, if the park is closing, you do not have the same level of protection as residents who own a manufactured home or caravan/campervan with a rigid annexe.

For instance:

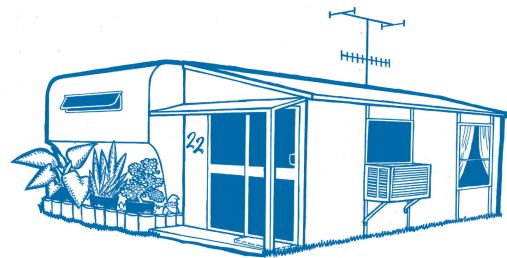
-  You are not entitled to compensation to cover relocation expenses if the park is closing but you can negotiate a compensation package to leave. **A significant number of residents do obtain compensation (seek early advice).**
-  You are entitled to a written 60-day notice of termination if the park is going to close.
-  If you receive a notice period other than what we have stated please contact your local tenant's advice service as soon as possible.

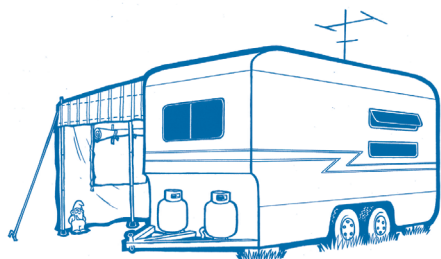
-  If you cannot find suitable alternate accommodation within the 60 days, the park owner can apply for possession orders from the Consumer, Trader and Tenancy Tribunal.

-  You can present evidence to the Tribunal why you should not be asked to leave the park and/or ask for extra time to leave.

**The park owner cannot make you leave the park without obtaining an order from the Consumer, Trader and Tenancy Tribunal.**

If you receive a notice of termination, contact your nearest Tenant's Advice Service (see contact details on the back of this factsheet).





## NSW Tenants' Advice Services

<b>Northern Sydney</b>	9884 9605
<b>Southern Sydney</b>	9787 4679
<b>Western Sydney</b>	9891 6377
	1800 625 956
<b>South West Sydney</b>	4628 1678
Freecall	1800 631 693
<b>Central Coast</b>	4353 5515
<b>Hunter</b>	4969 7666
Freecall	1800 654 504
<b>Mid North Coast</b>	6583 9866
Freecall	1800 777 722
<b>Northern Rivers</b>	6621 1022
Freecall	1800 649 135
<b>Illawarra / South Coast</b>	4274 3475
Freecall	1800 807 225
<b>North West NSW</b>	6772 8100 or
Freecall	1800 836 268
<b>South West NSW</b>	6361 5307 or
Freecall	1800 642 609



Independent community organisations funded by the Office of Fair Trading

## Special Services for Koori tenants

<b>Inner West Sydney</b>	9564 5367
	1800 772 721
<b>Western Aboriginal Tenants Advice and Advocacy Service (WATAAS)</b>	6882 3611
	1800 810 233
<b>Southern NSW (Murra Mia)</b>	4472 9363 or
	1800 672 185
<b>Northern NSW Aboriginal TAAS</b>	6643 4426 or
	1800 248 913
<b>Central Coast, Newcastle:</b>	(02) 4921 7879

## Specialist resource service for residential parks

### Park and Village Service (PAVS)

Level 3/25 Cooper Street  
Surry Hills 2010 9281 7967

Park and Village Service is auspiced by the Combined Pensioners and Superannuants Association of NSW.

PAVS provides resources, advice, advocacy and back-up to tenancy services regarding residential parks.

